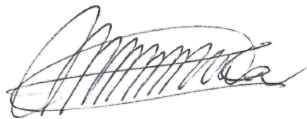


Dear Valued Stakeholder

RE: PROCESSING OF PAYMENTS DURING THE FESTIVE PERIOD

1. The above subject refers.
2. The Culture, Arts, Tourism, Hospitality and Sport Sector Education and Training Authority (CATHSSETA) hereby wishes to inform our esteemed stakeholders that due to large volumes of invoices received only in December 2024, it is regrettable that not all of them would be processed for payment as our offices close on 20 December 2024 for the festive break and reopen on 06 January 2025.
3. It has to be noted that stakeholders were informed at the beginning of December 2024 and encouraged to submit invoices by 09 December 2024, which was a cut-off date, to avoid a high volume that we could not handle.
4. Having said that, we will endeavour to process as many payments as possible until the last day, however, there is no guarantee that the invoices that came after 9 December would be paid at the time of office closure. Whatever remains unpaid will be attended to in January 2025.
5. We unreservedly apologise for the inconvenience caused in this regard.

Yours sincerely



Mr Marks Thibela
Chief Executive Officer

Date: 18/11/2024