

## **Business Process Analyst**

**Job Purpose**: Provides facilitation and support in identification of needs and opportunities for improvement in business operations and processes.

**Job Requirements**: A three-year post-matric qualification at NQF level 7 and or National Diploma or Degree in Information Systems, Informatics or relevant qualification. At least 3 years' experience in a business analysis role.

**Competency Requirements**: The incumbent should demonstrate the following capabilities: knowledge of relevant legislative regulations and industry best practices; commitment to stakeholder sensitivity; goal oriented; compliance driven; effective client relationships; problem solving and troubleshooting; good interpersonal skills; good communication skills; and resilience.

Job Responsibilities: Identify opportunities for improvement in business operations and processes; implement new business processes; increase efficiency and productivity of existing business processes; gather, document and analyse new business requirements; evaluate new business requirements against existing business systems and processes; cultivate and manage objective working relationships with a variety of stakeholders like technical, business, project managers and testing analysts in the design, implementation and testing of business solutions; provision of proactive advice and solutions to relevant stakeholders in the organisation; and attend to all business requirements efficiently, and within agreed timelines.

Please forward a detailed CV to <u>recruitment1@bloc-placements.com</u> or <u>recruitment3@bloc-placements.com</u> to reach CATHSSETA no later than Sunday 19th February 2017. Late applications will not be considered.

Note: Should you not hear from CATHSSETA within one month of closing date, please regard your application as unsuccessful. CATHSSETA is an equal opportunity employer, committed to employment equity.